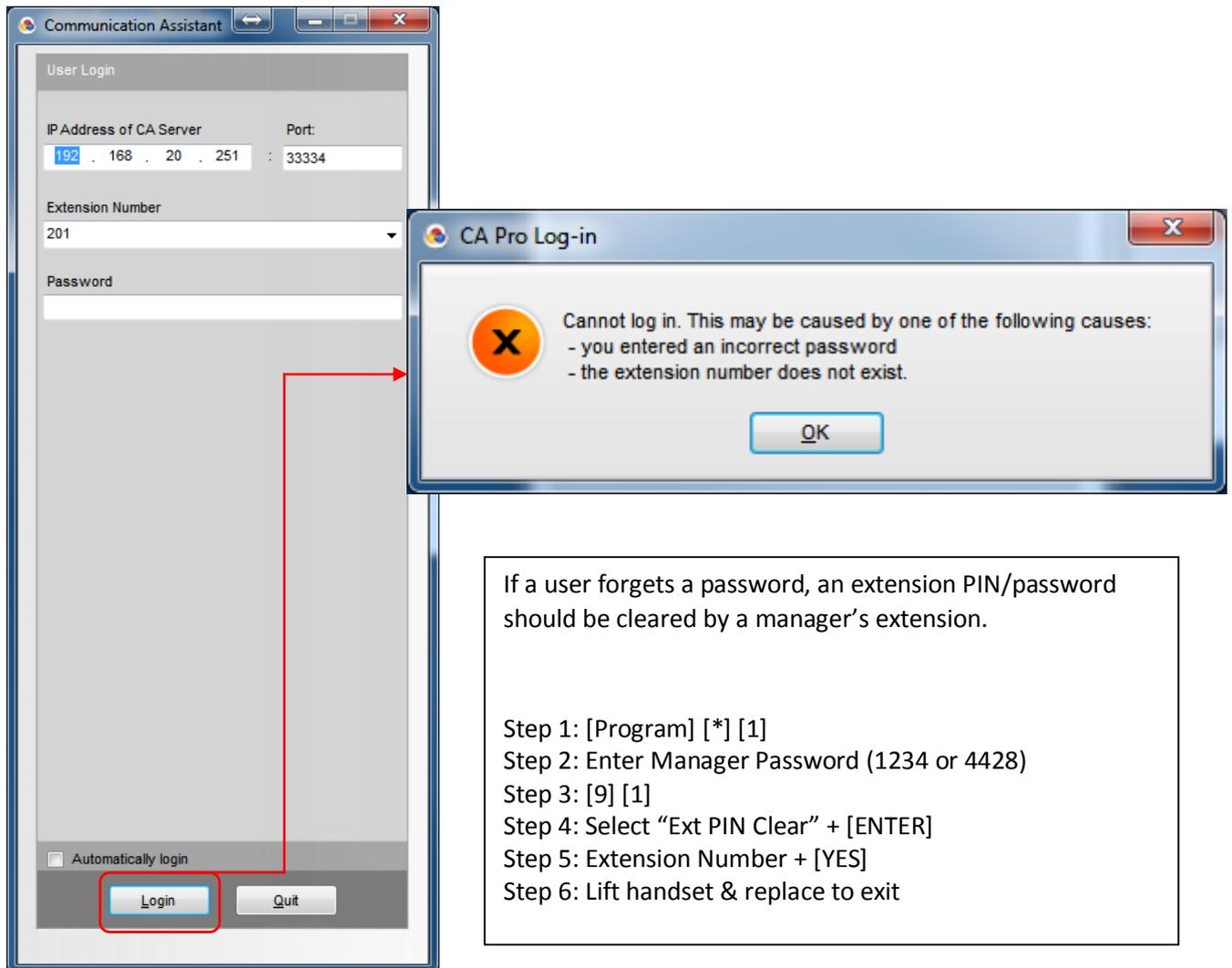


Communication Assistant clear password



The image shows two overlapping windows. The background window is titled "Communication Assistant" and contains a "User Login" form. The form has fields for "IP Address of CA Server" (192.168.20.251), "Port" (33334), "Extension Number" (201), and "Password". At the bottom of the form are "Login" and "Quit" buttons, with the "Login" button highlighted by a red box. A red arrow points from the "Login" button to an error dialog box in the foreground. The error dialog box is titled "CA Pro Log-in" and contains an orange "X" icon and the following text: "Cannot log in. This may be caused by one of the following causes: - you entered an incorrect password - the extension number does not exist." An "OK" button is at the bottom of the dialog box.

If a user forgets a password, an extension PIN/password should be cleared by a manager's extension.

Step 1: [Program] [*] [1]
Step 2: Enter Manager Password (1234 or 4428)
Step 3: [9] [1]
Step 4: Select "Ext PIN Clear" + [ENTER]
Step 5: Extension Number + [YES]
Step 6: Lift handset & replace to exit

This process clears both the extension PIN and the Communication Assistant password.

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Communication Assistant clear password

